Introducing RX2Live North Central Florida!

RX2Live focuses on improving patient care, helping Independent physicians remain in practice by boosting insurance payments, and improving (lowering) overall healthcare costs. Their goal and values align well with Independent Health Care Partners' mission and vision. John Fogarty is the regional developer for RX2Live NCF. He has been working to understand what we are trying to accomplish and to understand our challenges and needs. He is also a supporter and advertiser of our radio show Healthcare Now.

RX2Live, with its partners, offers robust turnkey solutions to several services that can help us meet our quality standards while achieving our goals to make sure we are providing the right care, at the right time, at the right location and the right price to the patient.

They provide an Annual Wellness Visit (AWV) and Electronic Health Assessment (EHA) like you have never seen. Remember this year; we need to complete AWVs for 60% of all eligible Medicare patients to maintain our Quality Care Measure for MACRA/MIPS. The software helps you streamline the process and eliminates the workflow challenges of AWVs. With the software, the Health Risk Assessment (HRA) can be gathered at the appointment time, through telehealth, or by an RX2Live partner before the scheduled appointment. No matter how you chose to collect the information, as soon as the patient answers the last question, an HRA and patient care report are automatically generated. The Patient Care Report and HRA are placed in the patients' chart within the EMR. The practice proceeds through the checked item of counseling and services in a list format. This list ensures nothing is missed for HEDIS, MIPS, and billing. Labs, Services, and Vaccinations are also listed, so nothing is missed. We can customize the solution to your practice needs from just providing the software to performing all the data collection either in your office or offsite. The practice will still review all the HRAs and patient care reports with the patient.

One of the outcomes of the AWV is it identifies patients that should be in the chronic care management (CCM) program. RX2Live has an outstanding CCM service that is turnkey as well.

A successful CCM program requires more than people to make the monthly calls and technology to track and document time. The two critical success factors, which are often missing, are clinical guidelines and workflow. CCM callers need guidance on what to say and what to do to consistently provide real value to patients. Protocol-based clinical guidelines are necessary to direct the patient dialogue, so CCM callers know what to say to patients and are alerted when patient responses indicate a potential escalation. These workflows ensure optimal profitability by maintaining operational efficiency and ensuring that the twenty-minute time threshold is met with each patient (without overly exceeding it). That is accomplished with RX2Live processes and technology.

RX2Live's technology will allow care consultants to provide Comprehensive Care Management for chronic conditions, including systematic assessment of the beneficiary's medical, functional, and psychosocial needs; system-based approaches to ensure timely receipt of all recommended preventive

care services; medication reconciliation with review of adherence and potential interactions; and oversight of beneficiary self-management of medications.

Their technology also provides the creation, revision, and monitoring (as per code descriptors) of an electronic patient-centered care plan based on a physical, mental, cognitive, psychosocial, functional, and environmental (re)assessment and an inventory of resources and supports -- a comprehensive care plan for all health issues. The technology meets and exceeds CMS requirements which are: must at least electronically capture care plan information and make this information available promptly, within and outside the billing practice as appropriate; share care plan information electronically (can include fax) within and outside the billing practice to individuals involved in the beneficiary's care promptly; a copy of the plan of care must be given to the patient and caregiver.

Their programs are designed to improve patient care, help reduce cost by ensuring the patient gets the correct care at the right location, and avoid the emergency room and hospital visits.

Please help us to ensure that we have continued success at IHP and your practices.

Please join us in welcoming John and consider the services RX2Live has to offer. John will be calling on your office over the next several weeks; if you have an immediate need or want to learn more, feel free to reach out to John Fogarty at 609 605 6859 or JohnFogarty@rx2livefl.com.